

Rochdale Borough Safeguarding Adult Board

2023/24 Annual Report

RBSAB

ROCHDALE BOROUGH
SAFEGUARDING ADULTS BOARD

RBSAB

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SAFEGUARDING ADULTS BOARD

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Independent Chair statement

2023 to 2024 was another busy year for the RBSAB. Changes to multi agency safeguarding arrangements (from the amended Working Together to Safeguard Children guidance) brought changes to the long standing joint arrangements between the RBSAB and RBSCP. As Independent Chair of RBSAB working with SAB Partners we have tried to keep the Adult safeguarding agenda at the forefront of decisions being made regarding local governance, which at times has been a challenge.

A Local Government Association review took place in February 2024 to examine the effectiveness of current Board structures. All partners had the opportunity to contribute and early feedback from the LGA reviewer was largely positive with some useful recommendations for improvement and to assist with refreshed arrangements. Work is due to take place through 2024 with a re-launch of the RBSAB planned, all of which will be outlined and the impact scrutinised in next year's annual report.

Due to the demands of responding to changing arrangements over the last 12 months multi agency audits were not completed as much as hoped. However an exciting concept of "Beyond Green" began to emerge to evidence outcomes and provide assurance, and this work continues.

This year alongside continuing work relating to safeguarding adult reviews (SARs), a thematic review of several SARs and SAR screenings was commissioned in response to recurring review findings. The timeframe examined cases from 2020 to 2023 with themes including self-neglect, multi-agency approaches to risk and engaging adults who are hard to reach. The thematic work is expected to help the Board to identify actions required to improve outcomes for the most vulnerable adults in the Borough, with completion expected mid-2024. Other focus on a new concept called 'Team around the Adult' links to the Thematic work and will develop over the next year.

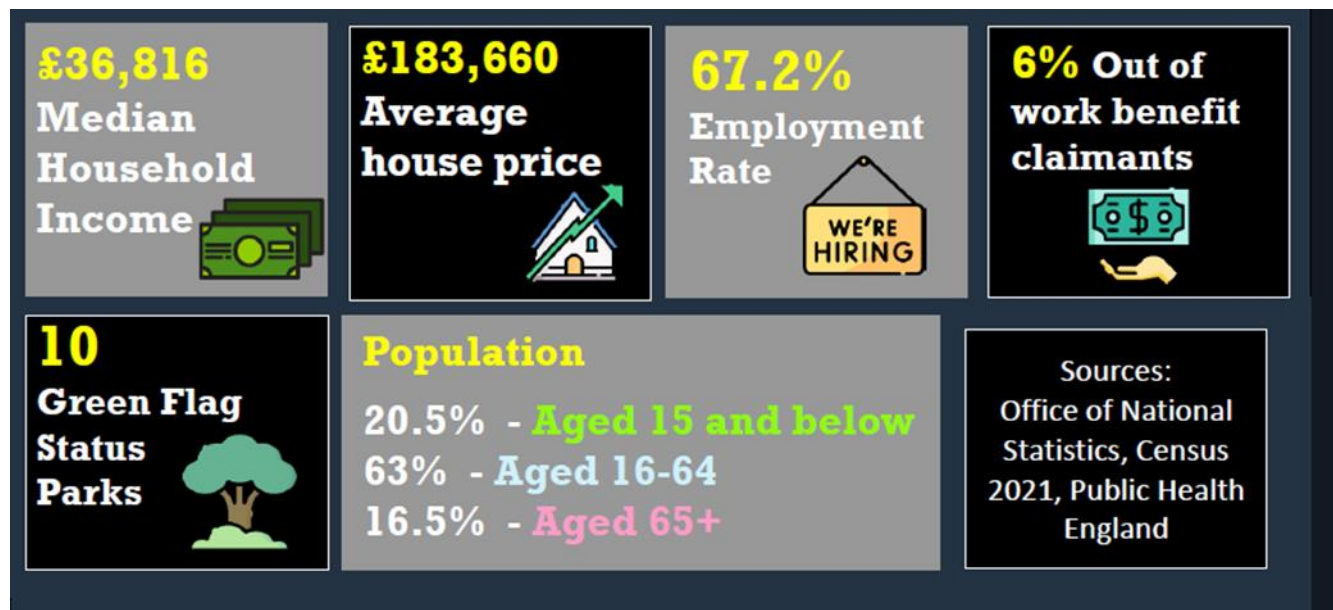
As I write this retrospectively I can share that I am stepping down from my Independent Chair role later in 2024. I want to thank all colleagues who have been a part of RBSAB during my four years in role as Independent Chair. The RBSAB commitment to safeguarding adults is strong as is the willingness of Partners/ all members to collaborate to ensure the Board is the best it can be.


Finally I want to thank the Business Manager and Business Unit for their support of me and the wider RBSAB (and RBSCP) this year and all the time I have been in post. It has been a privilege to work alongside this team.



Amanda Clarke, Independent Chair

Rochdale Borough Safeguarding Children Partnership (2023/24) and Rochdale Borough Safeguarding Adults Board





Rochdale Borough

Understanding the borough

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■ Sept 2023

Statistics

Rochdale Borough - Census 2021		2011	2021	% Diff
Population	All Persons	211,699	223,773	5.7%
	Males	103,642	109,718	5.9%
	Females	108,057	114,055	5.6%
	Young People (0-19)	56,252	59,299	5.4%
	Older People (65+)	30,816	36,867	19.6%
Households	Households	87,552	90,223	3.1%
	One person	24,183	27,641	14.3%
	One family	53,685	57,288	6.7%
	Other households	5,684	5,294	-6.9%
Ethnicity	White	172,874	165,485	-4.3%
	Mixed	3,569	5,284	48.1%
	Asian or Asian British	31,630	41,406	30.9%
	Black or Black British	2,770	7,927	186.2%
	Other	856	3,669	328.6%
Country of Birth	Born in UK	188,084	189,122	0.6%
	Born elsewhere	23,615	34,651	46.7%
Religion	Christian	128,186	104,841	-18.2%
	Muslim	29,426	42,121	43.1%
	Other	1,762	2,095	18.9%
	No religion OR religion not stated	52,325	74,715	42.8%
Housing Tenure	Owns outright/mortgage	54,149	54,377	0.4%
	Socially or privately rented	31,803	35,318	11.1%
Economic Activity	Economically Active	101,424	101,069	-0.4%
	Economically Inactive	65,492	73,878	12.8%
	Unemployed (inc. students)	10,259	6,610	-35.6%
Census 2021	Response Rate	93%	97%	4.3%

Summary

In summary Rochdale borough is an ethnically diverse town which in areas is experiencing economic growth and high level investment against a backdrop of deprivation and poverty.

The wards across the borough vary characteristically from affluent rural areas on the edges of the borough to highly deprived ethnically diverse centres.

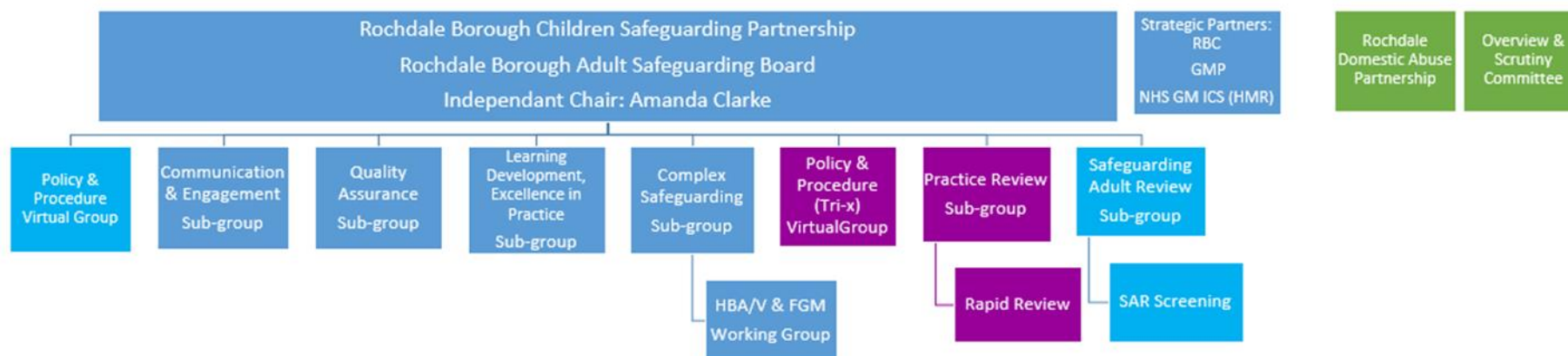
The Rochdale Borough Safeguarding Adult Board

The Rochdale Borough Safeguarding Adults Board (RBSAB) derives from legislative requirements within the Care Act 2014. Partner members are required to gain assurance of effective adult safeguarding, work together with a shared strategic vision and ensure learning from Safeguarding Adult Reviews (SARs) are embedded into organisational practice. Membership to the Board is defined as; statutory members being Rochdale Borough Council, Greater Manchester Police and NHS ICS HMR. Non-statutory members are those organisations recognised as contributing to effective safeguarding in our borough as part of their day to day business.

In 2023/24 the structure of RBSAB was considered joint with RBSCP. Post the release of Working Together to Safeguard Children 2023, a Joint Targeted Area Inspection (JTAI) and an Local Government Association (LGA) review focusing on the effectiveness of the safeguarding adult board, safeguarding leaders have made the decision to separate the structure into clearly defined governance and subgroups which will focus assurance activity on different age cohorts. Senior Leaders will still consider all age safeguarding via membership of RBC Director of Children Service to RBSAB and The Director of Health & Social Care being a sitting member within the RBSCP Executive Group. A new RBSAB structure, supported by a revised Adult Constitution and a shared vision of adult safeguarding, will come into effect during the 2024/25 reporting year.

A Business Unit exists to support and facilitate RBSAB strategic activity within the structure below. The Business Unit works with members of the RBSAB to facilitate activity that both assures of, and development of, effective multi-agency safeguarding arrangements and statutory requirements. The Business Unit consists of 1 Business Manager, 2.5 (FTE) Development Officers and 2 Reviewing Officers. This is a temporary business unit structure which was developed due to workforce changes in 2022/23. Plans for a permanent structure is part of the 2024/25 review of RBSAB.

Structures and Subgroup overview.



RBSCP and RBSAB Funding

The RBSAB is equitably funded by statutory partner organisations. The funding described below was for a joint RBSCP / RBSAB structure in 2023/24. The Business Manager is responsible for ensuring the budget is managed appropriately.

Rochdale Safeguarding Board and Partnership	2023/24
Income	Actual
Starting balance	£81,862
GMCA	£24,300
DfE additional funding	£47,000
NHS ICB GM	£79,816
Education	£42,714
Safeguarding Unit	£79,212
EH&S Contribution	£15,500
RBC Salaries	£287,718

Rochdale Safeguarding Board and Partnership	2023/24
Expenditure	Actual
Adult Safeguarding Reviews	£22,155
Child Safeguarding Reviews	£26,077
Training	£17,541
Independent Chair (RBSCP and RBSAB)	£27,825
Administrative and tools	£33,232
Salaries	£287,718

Continued income ensures RBSAB, supported by the Business Unit will:

- Work together at a multi-agency level, providing strategic support for our key partners in the development of shared understanding and what good safeguarding practice looks like.
- Evidence the good safeguarding practice across the Borough of Rochdale.
- Provide support to single agencies and help shape plans for our safeguarding journey.
- Continue with our current training offer whilst developing new and innovative learning.
- Work with all partners to provide safeguarding support via statutory audit and reporting.
- Ensure quality learning occurs from experienced Reviewers.
- Deliver the message that everyone has the right to live a life free from harm and abuse.
- Engage with residents to ensure their voices are heard.
- Complete all statutory requirements of the Safeguarding Board and Partnership.

RBSAB completed all aspects of 2023/24 statutory requirements by publishing strategic priorities and producing the annual report. All safeguarding adult reviews were communicated to governing bodies and completed in a timely manner via the commissioning of independent authors. Learning from reviews has been widely communicated to all partners and publicly via social media messaging.

RBSAB Key decisions 2023/24

The following meetings were attended by statutory RBSAB members. This timeline is to highlight regular partnership planning and decision making activity.

All meetings have been carried out using RBSAB principles of effective partnership working. In the RBSAB, we have shared values and common goals – adults and their families are at the centre of everything we do.

- **We show mutual respect, openness, trust and honesty in all of our work**
- **All professionals share information in an appropriate and timely way**
- **We collaborate effectively and take joint responsibility when making decisions and agreeing actions**
- **We have a coordinated approach to interventions**
- **We value respectful challenge**

Minutes from Executive meeting are shared with full RBSAB membership throughout the reporting year. Meeting actions and timelines are recorded to ensure all Executive Group, and other meetings, are tracked, transparent and acted upon.

April 2023: Director of Health & Social Care informed Executive group of the launch of the Adult Care vision which will inform a new strategy. The Executive Term of Reference was also discussed and the strengthening required. All Executive partners agreed a course of activity was required to ensure Leadership were fully sighted on good practice and local challenges. Budgets for RBSAB were agreed.

May 2023: Budget deficit concerns were discussed with regards to NHS GM IC. The Director of Health & Social Care stated she was concerned about meeting statutory responsibilities and is reviewing local funding. Associate Director ICB HMR stated Rochdale residents access hospitals across GM and named Shabnam Sardar is working on a review to reduce waiting times. A key theme from this meeting, across partners, was a need to focus on value for money across all aspects of the RBSCP and RBSAB business.

October 2023: Introduction of adult “front door” was discussed and all safeguarding enquires will go through this service. A new central model of NHS GM ICB was discussed. Associate Director ICB HMR spoke that even though the team was central, resources are being allocated back to place and she felt this was correct for local safeguarding. A vacancy in Northern Care Alliance has had a small detrimental effect on safeguarding processes in terms of capacity. The vacancy was due to be filled by end of October 2023. GMP discussed a data improvement where high risk perpetrators can be “lifted” out of data more easily. This can be discussed at Board level with a purpose of GMP able to specifically say what individual interventions will take place. 2022/23 joint annual report was agreed.

December 2023: Director of Health & Social Care confirmed details of an LGA Review into the Effectiveness of RBSAB would commence in 2024. NHS ICB GM informed the group of multiple changes to strategic structures which include the “designated” roles. Board Safeguarding, high level priorities were agreed. Specific actions were to be the responsibility of Subgroup Chairs to formulate and present back to Executive Group.

February 2024: ICB GM confirmed structural changes continue but Rochdale will be unaffected due to being one of the “leanest” place areas. A named GP was introduced to the group, this role includes supporting safeguarding Reviews. A concern was raised about an increase of Forced Marriages locally. One item raised as part of increase was a need to review the protection orders process. GMP agreed to work with ASC on this matter.

Rochdale Borough Safeguarding Adults Board

Strategic Plan 2022 - 2024



Rochdale Borough Safeguarding Adults Board

The Safeguarding Adults Board (SAB) is a multi-agency partnership which has statutory functions under the Care Act 2014. The main focus of the SAB is to ensure that in the Rochdale Borough, safeguarding arrangements work effectively so that Adults at risk are able to live their lives free from abuse or neglect.

An Adult at risk is a person aged 18 or over who has care and support needs as a result of these needs is unable to protect themselves from either risk of, or the experience of, abuse or neglect.

In this plan we call the Adult at risk the 'Adult'.

Our Principles.

Principles of the RBSAB reflect our 'business as usual safeguarding activities'. With our partners we commit to ensuring:

- Adults are safeguarded and their welfare promoted
- Partner organisations and agencies collaborate, share and co-own the vision for how to achieve improved outcomes for vulnerable adults;
- Partners provide safeguarding assurance, challenge appropriately and hold one another to account effectively.
- Information is shared effectively within and across organisations

Actions undertaken will reflect and promote the ethos in Rochdale of relational working and trauma informed practice. Our responses will be strength based and keep the wellbeing and rights of Adults at the centre of all that we do.

Our work will be continuously coordinated and evaluated to fulfil RBSAB statutory responsibilities under the Care Act 2014 and reflect the six key safeguarding principles of. **Empowerment. Protection. Prevention. Proportionate. Partnerships. Accountable**

In developing the RBSAB priorities for 2022 to 2024 it was important to build on work undertaken over the last 2 years some of which has been impacted by the Covid-19 response. The priority areas were identified through a multi-agency process where all RBSAB partners provided information regarding safeguarding priorities within their own organisations and contributed to a wider discussion and agreement regarding priority areas for the RBSAB. The priorities have also been informed by local safeguarding adult reviews, multi-agency audits, and local and national serious safeguarding issues.

The structure of the RBSAB

The Executive Safeguarding Partners of the Rochdale Borough Safeguarding Board (RBSAB) have responsibility to coordinate safeguarding services, to act as the strategic leadership group in supporting and engaging others in the work of safeguarding adults, promoting their welfare, obtaining assurance and implementing local and national learning.

The RBSAB Business Unit on behalf of the RBSAB Executive, our other partner agencies and through the work of our sub-groups produces a Safeguarding Adults

If you are concerned that an adult has or is suffering harm, neglect or abuse please call 0300 303 8886.

If you feel an adult is in immediate danger please contact the police on 999

Strategic Plan Priorities 2023-24

Priority 1: Prevention and early intervention

1. Responses to adolescent safeguarding are robust including transition to adult services
2. Deliver an effective all age safeguarding offer for Rochdale. Think Family approach is the norm.
3. Responses to self-neglect are effective

Priority 2: Complex and contextual safeguarding

1. Vulnerabilities for individuals are identified and all needs addressed
2. Trauma informed practice is delivered via training model
3. Raise awareness of Financial Abuse

Priority 3: Quality Assurance and learning shaping practice

1. Ensure SAR learning is embedded into practice
2. Ensure Making Safeguarding Personal is applied to everyone who needs care and support
3. Audit how well professionals approach identified self-neglect.

Priority 4: Improving joint approach between child and adult safeguarding

1. Create opportunities for collaborative working between RBSCP & RBSAB
2. Ensure interventions are integrated which allow best interest for the whole family unit.

Adult Social Care – Data analysis 2023/24

Data source: Rochdale SAC return 2023/24

- 2903 Safeguarding Concerns recorded involving 1691 individuals. Analysis indicates a high number of the repeat referrals per individual are associated with provider concerns such as falls and care management incidents in care settings.
- 286 Safeguarding Enquiries concluded involving 272 individuals - Gender split is 46% male to 54% female which is comparable to concerns percentages. By ethnicity, 85% of enquiries involve White British residents so discrepancy with population demographics evident.
- 94% of enquiries completed have risk reduced or removed where recorded.
- 98% of enquiries completed have expressed outcomes either partially (34%) or fully met (64%)

Comparatively to the previous 12 months this equates to a 16% increase in Safeguarding concerns recorded, there was however a significant decrease of 26% in number of enquiries concluded. ASC are conducting a deep dive to establish any rationale for this decrease and will be presenting findings to the board at future partnership meetings.

Neglect / Acts of Omission was the highest category of abuse referenced accounting for 21% of abuse types cited closely followed by financial abuse at 20% and Physical and Self-Neglect tied at 17%. Given self-neglect remains a re-occurring theme from SARs, an increase from previous years' figures in Self-Neglect recognition can be viewed positively whilst acknowledging work continues to strengthen practice in this area.

Data analysis is an identified area of development for RBSAB. The Board is seeking data contribution from all members, and ensuring data is used to evidence success in achieving agreed SAB priorities. Evidence of achieving this objective will be described in the 2024/25 annual report.

RBSAB Subgroup review for 2023/24

The following reports aim to provide information how subgroups as defined in the RBSAB Constitution have worked together to achieve both statutory safeguarding actions and achieved agreed priorities. In 2023/24 the majority of subgroups were considered joint with Rochdale Borough Safeguarding Children Partnership (RBSCP).

Subgroup name:	SAR Sub Group
Reporting year:	2023-24
Number of meetings in year:	Four

Subgroup Chair:		George Mark-Bell, Adult Care, Principal Social Worker			
Subgroup Deputy:		Vicky Travis, Probation, Senior Probation Officer			
Subgroup members					
Agency		Role		Name	
NHS GM IC(HMR)		Designated Professional		Alyson Harvey	
Commissioning (Adult Care)		Head of Commissioning (MH, LD & Neuro)		Barbara Mitchell	
GMP		DI		Sam Hague	
RBSB		Business Manager		Helen Heaton	
Together		Service Manager		Alex Clarke	
PCFT		Designated Professional		Darren Lawton-Edge	
Adult Care		Head of Service – Mental Health		Julie Urmson	
RBH		Safeguarding Lead		Laura Norris	
NCA		Named Nurse for Adults		Michelle Mullin	
Adult Care		Head of Service – Mental Health		Rebecca Moss	
Turning Point		Safeguarding & Governance Manager		Sally Sherlock	
NCA		Safeguarding Lead		Gail Winder	
Attendance of core safeguarding members to subgroup within year to date (%)					
ASC	100%	GMP	0%	ICB	100%

Sub Group Activity Within Quarter	
Activity Headlines by Quarter	<p>Quarter 1: It was agreed that at the conclusion of SAR reports, authors will now be asked to write questions rather than recommendations, which will be used to create Learning Outcome documents focusing on assurance and effectiveness rather than action plans</p> <p>Learning Outcome documents will be shared with the relevant agencies for completion and reviewed by the group to ensure appropriate action is being taken.</p> <p>Group agreed not to adopt Social Care Institute of Excellence's SARs In Rapid Time pathway as it does not fit with local processes and the need to ensure sufficient robustness and opportunity for enhanced review and learning.</p> <p>Completed AI outcome videos developed in response Adults E & G agreed to be shared across all partner agencies to support learning dissemination</p> <p>Quarter 2: The sub group was stood down in this period due to change in personnel and the establishment of a new chair requirement.</p> <p>Quarter 3:</p>

	<p>Group acknowledged the commencement of 2nd National SAR analysis and agreed future SARs need to reflect more strongly local demographics including levels of deprivation and financial pressures experienced within the borough.</p> <p>SAR screening panel held in the period identified robustness of agency return was not at the required level with significant additional information shared in the meeting to consider eligibility thresholds for SAR commissioning. All agencies were reminded of the importance of accurate and in-depth returns to support decision making.</p> <p>Adult K and adult L SARs reviewed and agreed. Learning brief and spidergram created, approved and published for adult K.</p> <p>Quarter 4: Group agreed statutory board partners to contribute to commissioning of SAR author process to support with direction.</p> <p>An independent author was commissioned to undertake a thematic analysis of the recent completed SARs over a three year period to interrogate further system practice and learning effectiveness.</p> <p>Terms of Reference review delayed due to implementation of Working Together 2023 and LGA RBSAB review which will impact on current board governance arrangements.</p> <p>Confirmed Adult M progressing as required, completion of adult J learning reviewing remains outstanding, chair to escalate to ensure completion.</p>
Safeguarding Adult Reviews (SARs)	<p>Adult H report was published on 6 April 2023 Adult I report was published on 25 August 2023 Adult K report was published on 24 November 2023</p> <p>Learning Briefs, spidergrams outlining resources around support and education for practitioners and AI videos made available on RBSAB website for H, I, and K.</p> <p>Adult L completed, delay in publication due to parallel coronial processes, to be published quarter 1 2024-25.</p> <p>1 SAR commissioned in reporting period, Adult M, to be finalised within upcoming quarter.</p> <p>All agencies have contributed to SAR screenings and, where appropriate, panel meetings when a SAR has been commissioned. Communication has been shared regarding ensuring appropriate level of seniority involvement.</p> <p>Safeguarding Leads confirm that they share safeguarding messages and information from SARs with colleagues on a regular basis.</p>

Summary of Risk Register review

Current/ongoing risks:

1. Learning from, and positively responding to, SARs and national and/or local enquiries;
2. SAR action plans can be evidenced to not be effective for all actions;
3. Insufficient workforce capacity across agencies to offer early interventions, fulfil their statutory requirements and deliver against recommendations from SARs' inspections, reviews, complaints;
4. Ensure SAR learning is embedded across Board members;
5. Repeated SAR recommendation themes seen which may be considered related to staff turnover and loss of experience.

Mitigations from subgroup:

1. SAR subgroup oversees all priorities identified by safeguarding review activity;
2. SAR actions are identified and co-ordinated by subgroup;
3. SAR actions have identified impact through QA.

Items for Board consideration: Board funding – for SARs as required

Subgroup chair commentary

The SAR subgroup met 3 times during the reporting period.

Engagement from participants present at the group is positive and evidences commitment from partners to learn from Safeguarding Adult's Reviews and embed learning into practice. The adoption of learning outcome documentation will continue to support this and strengthen processes moving forward.

Attendance from all statutory and key partners is required to ensure effectiveness of the group and impact across the system.

Consistent engagement with process from all partners with requested responses and activity will lead to improvements along with strengthening links and complimentary activity with the other sub groups (Learning and Development & Quality Assurance) under the board.

Subgroup Chair signature:










Date: 18 October 2024

Subgroup name:	QA Sub Group
Reporting Year:	2023 - 2024
Number of meetings in Year:	4

Subgroup Chair:	Hayley Ashall. Adult Social Care. Assistant Director of Commissioning
Subgroup Deputy:	Vacant

Subgroup members							
Agency		Role			Name		
RBC ASC		Principle Social Worker and Strategic Safeguarding Adults Lead.			George Mark-Bell		
RBC CSC		Head of Children’s Safeguarding and QA			Bev Paris		
NHS ICB GM		Designated Nurse Safeguarding Children			Sarah Boulter		
NHS ICB GM		Adult Safeguarding Designated Professional Quality and Safeguarding Team			Alyson Harvey		
GMP		TBC			TBC		
Probation		Assistant Chief Officer / Head of PDU			Vicky Travis		
Pennine Care Foundation Trust		Head of Safeguarding. Prevent Lead.			Emma Barnes		
Northern Care Alliance		Assistant Director of Nursing – Safeguarding Children			Clare Kelly		
Attendance of statutory membership including Education representation within year to date (%)							
ASC	100%	GMP	43%	ICB	100%	Education	50%

Subgroup activity within quarter	
Activity headlines by quarter.	<p>Quarter 1: Agreed multi-agency activity to produce a cost of living reflective audit to identify safeguarding challenges over the 2022/23 winter period. The findings supported learning in Domestic Abuse priority in that partners gave examples of increased demand in both areas. Conclusion was that, although conditions leading to poverty could not be proved to cause increased demand it did indicate correlation. Partners agreed the learning was useful and informed practice resources for the next winter period.</p> <p> 1 page Summary - cost of living impact</p> <p>Subgroup agreed to delay update to QA Framework until 2024 as to ensure it aligned with upcoming Business Priorities update. Risk Register was reviewed and updated.</p> <p>Quarter 2. Virtual meeting. Information requested from partners to contribute to previous year's annual report. Update to Risk Register was agreed. Introduction documents to statutory partners with regards the increasing requirements to strengthen RBSAB QA Activity which later led to facets of the Beyond Green concept.</p> <p>   Data Strategy Beyond Green Case file audit Proposal May 2023.supporting report - proposal.docx</p> <p>Quarter 3. This quarters meeting was adjusted to allow for all RBSAB Subgroup Chairs to meet and discuss the Beyond Green report. The purpose was to seek</p>

	<p>multi-agency engagement in the concept and plan activity to ensure Quality Assurance was refreshed for RBSAB (and RBSCP as activity was joint in 2023/24). The Chair of previously named QA Subgroup suggested a temporary change of group to the Beyond Green Group with an updated ToR to ensure the Beyond Green Concept became embedded into practice. This was agreed by multi-agency representation.</p> <p> Minutes - Beyond Green 10.07.2023.doc</p> <p>An inaugural Beyond Green meeting occurred in October 2023. Agreement of ToR was gained and action plan produced.</p> <p>  Beyond Green Sub Group TOR October Beyond Green Action Plans.xlsx</p> <p>Quarter 4. Due to staffing circumstances, Beyond Green meetings for both December 2023 and February 2024 were cancelled and progress with many Beyond Green items stalled.</p> <p>The RBSCP JTAI inspection findings, alongside an RBSAB LGA Review have led to a refresh of RBSCP and RBSAB which will include quality assurance as a central component of activity.</p> <p>Working well within group: Good multi-agency working relationships. Forward thinking activity to reflect upon and improve QA. Good leadership and commitment to resources.</p> <p>Challenges: Need consistent engagement with activity which leads to timely improvements.</p>
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Subgroup specific data information.

Effective use of data is a recognised area of improvement for the RBSAB. A Task & Finish group has been formed since LGA Review was finalised. This group has identified 2 pathways of data. One will focus on the effectiveness of board member safeguarding process whilst pathway 2 will seek multi-agency data to inform the performance of partners working towards the shared priorities.


Summary of Risk Register review

The risk register was reviewed a number of times via QA / Beyond Green Subgroup members. The risks identified by group supported the Beyond Green concept adoption. Specifically, without effective use of data and QA, safeguarding activity could not be fully evidenced to improving outcomes for children and their families. Without effective QA, Leadership were not fully informed in the effectiveness of safeguarding activity across the borough.

Subgroup name:	Learning and Development
Reporting quarter:	2023-2024
Number of meetings in quarter:	3

Subgroup Chair:	Brendan Richards, Workforce Development Manager, Children's Social Care
Subgroup Deputy:	Debbie Stewart, Team Manager Quality and Practice Assurance, Adult Care

Subgroup members								
Agency		Role			Name			
RBSCP Member		School Governor			Sue Moore-Holmes			
NCA		Specialist Nurse for Safeguarding Children			Michelle Harrison			
ICB		Named Professional			Alyson Harvey			
Early Help and Schools		Education Safeguarding Officer			Margaret Barbour			
GMFRS		Designated Safeguarding Officer			Liz Hinchcliffe			
NPS		Assistant Chief Probation Officer			Janice France			
Watergrove Trust		Trust Safeguarding Lead			Claire Heap			
Early Help and Schools		Education Safeguarding Officer			Hayley Reynolds			
Big Life		Programme Manager			Claire Hesbrook			
Hopwood Hall College		Designated Safeguarding Lead			Tracy Marrow			
GMP		Detective Chief Inspector			Stuart Round			
Attendance of statutory membership including Education representation within year to date (%)								
ASC	100%	GMP	33%	ICB	66%	Education	33%	

Subgroup activity within quarter	
Strategic Objectives:	<p>Quarter 1.</p> <p>The sub-group discussed quality assurance of training. A discussion took place about how we could meet these. There are three issues:</p> <ol style="list-style-type: none"> 1. That the Basic Introduction to Safeguarding Children/Adults meets our minimum standards and content. 2. Does the Board/partnership have assurance that training is being provided appropriate to role? 3. Can we evidence the impact of training on children, adults and families? <p>It was decided to form a Task and Finish group to look at this in more detail and formulate a way forward.</p> <p>The Violence against Women and Girls (VAWG) train the trainer has commenced and 17 attendees will join the training pool to add this course to the multi-agency training offer.</p> <p>"An Introduction to Kooth and Qwell digital mental health services" has been added to the training programme, and has a Mental Health briefing which will focus on deliberate self-harm and suicidal ideation.</p> <p>The updated Training Strategy and the 2023-24 work-plan were approved.</p> <p></p> <p>Minutes May 2023</p> <p>Quarter 2.</p> <p>No sub-group meeting was held in Q2.</p>

The second part of the Violence against Women and Girls (VAWG) train the trainer sessions has been completed and the training will now be added to the training programme.

The three-day train the trainer sessions on Intra-Familial Sexual Abuse have been completed and ten people are now trained to deliver this.

A briefing on County Lines has been arranged, delivered by Greater Manchester Police.

Quarter 3.

The Training Annual Report and Training Needs Analysis were presented, and the Terms of Reference were discussed. The TOR will be updated to bring it in line with the other sub-groups.

Trauma Informed Practice slides for courses was approved, and Family Safeguarding Model was discussed. This will also need adding to existing courses in the future.

A new 7 minute briefing on the appropriate use of adult safeguarding language has been produced.

Two videos have been published in the last couple of months – one on domestic abuse and one on self-neglect.

Materials are being produced for Adult Safeguarding Week in November, to remind professionals of the range of protocols, guidance documents, tools and resources that are available to them on our website. Safeguarding reviews indicate that these are not being used.

Discussions are being held with Public Health to develop Loneliness training in conjunction with Civil Society Consulting CIC, using a train the trainer model.



Minutes Oct 2023

Quarter 4.



The group considered resources on adultification – the process whereby children who are black/Asian are considered to be older than they are, and more worldly experienced. Resources will be created around this issue and added to current training.

The new Terms of Reference were presented and approved.

An update on the training quality assurance work was given. Requests have gone out to all statutory agencies for their single agency training data.

Working Together 2023 has been published and this necessitates updates to many of our training courses. A planning meeting for the WT course has been arranged with all the trainers. All 7 Minute Briefings are being updated in this respect.

Loneliness train the trainer dates are set for April and representatives from a variety of agencies are being recruited to attend.

	 Minutes Feb 24
	<p>The sub-group works well and those attending are contributing much more than was previously the case. New suggestions are being brought to the group, and there is increasing professional constructive challenge.</p> <p>However attendance at the group meetings is inconsistent, with several agencies never or rarely attending Also the group members tend not to take on activities or responsibilities outside the meetings.</p>
Safeguarding Reviews (SAR): <i>Have any activities occurred that support the implementation of SAR recommendations?</i>	<p>All reviews are included in the Training Needs Analysis which is compiled every year. This document collates all training requirements/requests that have been received during the year (including from Children's or Adults Reviews), and specifies what actions the LD group have taken in response to them.</p>  TNA 2024
Statutory Activity: <i>Has any statutory activity occurred within quarter?</i>	Ensuring that all the training materials and presentations are kept up to date with new legislation.
	N/A
Single agency Activity: <i>Have any member agencies provided single agency information which supports RBSAB safeguarding activity?</i>	Statutory partners have been asked to provide single agency training data as part of the quality assurance process.
	Training data from the NCA is proving difficult to get.

Subgroup specific data information.

Annual Report:



2023-2024 Annual
Report

Summary of Risk Register review

Without effective multi-agency training practitioners would be less able to identify abuse and/or neglect, and less able to respond to it effectively. New ways of working, new legislation and emerging trends and themes would not be communicated to professionals, leading to inconsistent approaches which would put adults at risk.

The Board would not be meeting its statutory duties as specified by Care Act 2014

Subgroup chair commentary

All actions agreed upon in the meetings are consistently achieved, thanks to the diligent efforts of the RBSCB Learning and Development Officer. However, it is notable that when working groups are set up to address key actions, they tend to be attended by the same dedicated volunteers.

Certain agencies demonstrate strong commitment, including RBC Children's Services, RBC Adult Services, Big Life, ICS, and Hopwood Hall College. Conversely, some agencies appear to find it more challenging to allocate the necessary time and resources, such as Probation, GMP, and GMFRS. Additionally, it has been noticeable that some educational representatives have not been present as much at recent meetings.

We face ongoing challenges in securing training venues, which is a responsibility of the partnership. Maintaining a robust training pool for all courses is also an ongoing issue. Any support from the executive committee in addressing these three highlighted areas would be greatly appreciated.

Subgroup Chair signature:



(Brendan Richards – Children's Workforce Development Manager)

Date: 22/07/24

Subgroup name:

Comms and Engagement

Reporting quarter:	Q1, Q2, Q3 and Q4
Number of meetings in quarter:	One meeting in a quarter four for the full year

Subgroup Chair:	<i>Pam Dickenson (resigned)</i>
Subgroup Deputy:	<i>RBSB Business Manager. Helen Heaton. (Temp)</i>


Subgroup members		
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Agency	Role	Name
RBC Comms	Children Service Communication Officer	Alexis Beaumont
RBC Comms	Adult Care Communication Officer	Michael Brooke
ICB Comms	Communication Officer	Pam Dickenson
GMP	Detective Inspector	Matt Noland
RBH	Deputy Communication Manager	Iain Lindley

Attendance of core safeguarding members to subgroup within year to date (%)					
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ASC	100%	GMP	100%	ICB	100%
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Subgroup safeguarding foundation activity within quarter
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Strategic Objectives: <i>What activities have occurred to meet defined safeguarding objectives?</i>	<p>The Comms and Engagement subgroup is currently a joint subgroup with the RBSCP and RBSAB.</p> <p>The aim of the subgroup for the RBSCP is to develop and deliver an annual communication plan / multi-agency programme of local and national campaigns based on priorities to key stakeholders including children/young people with care and support needs, families, practitioners and the public.</p> <p>To also develop and deliver effective engagement with general public, third sector, local communities, faith groups and with local businesses, to increase knowledge of safeguarding children with care and support needs, and safer working practices and finally to provide communications advice and/or support to all sub groups that form under the RBSCP</p> <p>Note# The Comms and Engagement Subgroup also has virtual members who receive and distribute communications, they are:</p> <ul style="list-style-type: none"> • Healthwatch Rochdale • Big Life • Greater Manchester Fire and Rescue Service • Hopwood Hall College • National Probation Service • Private Providers Representative • Together – Your Voice Advocacy Service <p> RBSCPAB Communications and</p> <p>Quarter 1</p>
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Comms and engagement subgroup meeting 19/06/23

The focus on the meeting was to establish the comms were still being sent out as per the annual schedule and what agency was leading on the specific messages. A focus was on working through the Comms documents and folders to get a full understanding and update of where things are up to.

As per the Communication action plan the following messages were shared via Social Media platforms

- World Autism Acceptance Week (April)
- Hate Crime (April)
- National Stalking Awareness Week (April)
- Hoarding Awareness Week (May)
- Mental Health Awareness Week (May)
- Predatory Marriage (May)
- Carers Week (June)
- Learning Disability Week (June)
- (RBSB) GM Online Safeguarding Procedures Update (June)
- (RBC Ad) Hoarding Awareness Week

Quarter 2

As per the Communication action plan the following messages were shared via Social Media platforms

- (CCG and RBC Children) Risk of FGM during summer break
- (RBC Adult) Memorial day for victims of HIV 14 July
- (RBC) World Day against Trafficking Persons 30 July
- Day of memory for Honour Based Abuse Victims (July)
- (RBC Adult) World Suicide Prevention Day / GM Month of Hope (Suicide Prevention)
- Self-Neglect (August)
- Bogus Callers (September)
- Falls Prevention Awareness Week (September)



Joint Media protocol
v6 March 2023.docx

Quarter 3.

As per the Communication action plan the following messages were shared via Social Media platforms

- (CCG, RBC Children and RBC Adult) World Mental Health day 10 October
- Joint Safeguarding e-newsletter
- Hate Crime Awareness Week (October)
- (RBSB) GM Online Safeguarding Procedures Update
- Adult Safeguarding week (November)
- New RBSAB Risk Management Guidance

Quarter 4**Comms and engagement subgroup meeting 11/01/24**

discussions around the ToR all happy and agreed

PD advised she is leaving in March 2024, therefore one of the partners will be required to chair.

Discussed messages being sent out via Social Media platforms, all agencies undertaking in regards to their own areas in line with the SG awareness plan.

	<p>The RBSCP/RBSAB business unit is undertaking updates via Twitter (LH) and Facebook (CT).</p> <p>As per the Communication action plan the following messages were shared via Social Media platforms</p> <ul style="list-style-type: none"> • Mental Health and Isolation (January) • Changes to Working Together (January) • Elder Abuse (January) • Safer Internet day (January) • Brew Monday – Opening up Conversations (January) • GM Hate Crime Campaign (February) • Stalking Awareness (February) • Dog Safety (February) • Children’s Mental Health Week (February) • Self-Harm Awareness Day (March) • Financial Abuse (March) • Child Exploitation Awareness Day (March) <p>All agencies are promoting agreed messages linked to the communication action plan. Challenges for the subgroup are changes to the CCG to the ICB inclusive of no replacement to the Comms Lead who left the service.</p>
<p>Safeguarding Reviews (SAR):</p> <p><i>Have any activities occurred that support the implementation of CSPR recommendations?</i></p>	<p><i>Summary of activity and outcomes. Embed reports.</i></p> <p>Quarter 1</p> <ul style="list-style-type: none"> • Welcome to the June 2023 edition of the joint RBSCP/RBSAB newsletter (mailchi.mp) <p>Quarter 3</p> <ul style="list-style-type: none"> • end of year newsletter - 2023.pdf (rochdalesafeguarding.com) • https://rochdalesafeguarding.com/rbsp/p/campaigns/safeguarding-adults-week-november-2023 • https://rochdalesafeguarding.com/rbsp/p/news/greater-manchester-fire-rescue-service-seven-simple-steps <p>Quarter 4</p> <ul style="list-style-type: none"> • https://www.youtube.com/channel/UCXd9oqNQ3b_G3TyvIIBLYFQ <p>Promotion of social media linked to the SAR work:</p> <p>The RBSCP/RBSAB also commissioned further a multi-agency Violence against Women and Girls train the trainer course. Training courses can be found here: Rochdale Safeguarding Partnership - Training Arrangement</p>

Subgroup specific data information.



Communications
Safeguarding Awaren

Summary of Risk Register review

Status of current risks: (Risk)

- Awareness of safeguarding in the Borough of Rochdale
- Residents unable to recognise safeguarding risks or how to raise a concern.

(Measure)

- Regular communication of wide ranging safeguarding messages, utilising different media formats co-ordinated by subgroup.
- Regular safeguarding campaigns occur utilising different formats.

Subgroup chair commentary

The RBSAB strives to ensure that effective messages are shared across the Borough to enable all too safeguarding adults of the Borough.


Subgroup Chair signature: **H Heaton**

Date: August 2024

Subgroup name:	Complex Safeguarding
Reporting quarter:	Q1, Q2, Q3 and Q4
Number of meetings in quarter:	One meeting in a quarter four for the full year

Subgroup Chair:	Abu Siddique, CSC Assistant Director
Subgroup Deputy:	Stuart Round, GMP Detective Chief Inspector

Subgroup members							
Agency		Role			Name		
Children Social Care		Head of Ehash, Duty & Assessment & Complex Safeguarding			Tracy Chatterton		
Children Social Care		Practice Manager, Complex Safeguarding			Rozanne Stevens		
Children Service		Head of Schools, Early Help & Schools			Katie Charlton		
ASC		Health and Social Care Neighbourhood Lead			Claire Gibbs		
GMCA		Social Work Practice Lead, GM Complex Safeguarding Hub			Nik Autumn		
Early Help and Schools Children Service		Education Safeguarding Officer			Hayley Reynolds		
HMR ICB		Adult Safeguarding Designated Professional			Alyson Harvey		
HMR ICB		Designated Nurse Safeguarding Children			Sarah Boulter		
NCA		Named Midwife for Safeguarding			Rebecca Oatway		
		Named Nurse Safeguarding Children and Looked After Children			Lynsey Johnson		
NCA		Named Nurse for Safeguarding Children & Cared for Children			Michelle Whitewick		
NCA		Midwifery Manager for Complex Social Needs and Perinatal Mental Health			Laura Watterson		
RBH		Safeguarding Co-ordinator			Victoria Wardleworth		
Attendance of statutory membership including Education representation within year to date (%)							
CSC	100%	GMP	50%	ICB	100%	Education	50%

Subgroup activity within quarter	
Overview and activity headlines by quarter.	<p>The Rochdale Borough Safeguarding Children's Partnership and The Rochdale Borough Safeguarding Adult Board (RBSCP/RBSAB) are multi-agency partnerships, which are made up of a wide range of statutory, independent, voluntary agencies and organisations who are committed to protecting and supporting children, young people and vulnerable adults involved in, or at risk of, exploitation.</p> <p>Through a coordinated, holistic, multi-agency response, we are committed to playing a key role within the partnership in tackling all age Criminal/Sexual Exploitation, Modern Slavery/Trafficking/OCG and Missing. Thus ensuring there is a consistent inclusive approach of young people transitioning into adults that raises public and professional awareness, prevents/reduces harm and ultimately brings offenders to justice.</p> <div style="text-align: center;">  Complex Safeguarding Strategy </div>

	<p>Quarter 1:-</p> <ul style="list-style-type: none"> • It was agreed following the NW policy for complex safeguarding (16/18+) mapping on the action plan to determine some of the adult aspects of the work plan. • Gaps in transitional safeguarding for young people transferring into adult services was an area of activity that needed to be undertaken <p>Quarter 2 :-</p> <ul style="list-style-type: none"> • Work was being undertaken by the GM complex safeguarding team whereby the Complex Safeguarding principles and the Tackling Child Exploitation (TCE) principles including the Adolescent Safeguarding Framework, has been agreed at GM level that the TCE principles will be compared to the ACT principles used by Rochdale and embed the missing factors. • The Weapons Protocol – following meeting to agree and endorse, it was agreed that Rochdale utilise the GM violence reduction programme which has the function to incorporate the Rochdale policies and procedures, this will ensure all agencies across the borough are provided with cohesive and concise support. The ownership of the document was questioned as the referrals linked to violence reduction needs to be held by a multi-agency group for governance. It has been agreed that it will sit with the Community Safety Partnership. Links with Adult Social Care and Probation to be included for transitional cases. <p>Quarter 3:-</p> <ul style="list-style-type: none"> • Project work regarding HBA was undertaken including the development of a conference and resources. <p>Quarter 4:-</p> <ul style="list-style-type: none"> • The Independent Review into CSE report (part 3) was published on the 15th January. There has been a coordinated partnership response to this, which included community impact assessment meetings, a telephone helpline which crossed over between adult and children's social care • HBA working group developed training and development of a GM HBA conference <p>Quarter 4:-</p> <ul style="list-style-type: none"> • In the final quarter of the financial year, the subgroup had lost some of the focus as defined in the strategy and action plan; therefore, it was agreed at an Executive Partner level to refocus the objective of the CSSG to be a children and young people subgroup with Adult representatives for transition. The focus of the subgroup will be on CSE/CCE/OCG and Trafficking, MDS and Missing's.
<p>Statutory Activity: Has any statutory activity,</p>	<ul style="list-style-type: none"> • Operation Challenger and changes to NRM <div data-bbox="660 1951 708 2007" data-label="Image"> </div> <p>Changes to NRM Decision Making.docx</p>

- *Young Person Sexual Health offer*



Young People's
Sexual Health Offer

Summary of Risk Register review

Status of current risks: New and emerging complex safeguarding needs are not explored, understood or prevented.

New risks identified: Complex strategy has been refreshed 2023. Action Plan produced and responsibility allocated. Complex Safeguarding subgroup responsible for co-ordinating action plan and sharing intelligence with RBSCP members.

Mitigations from subgroup: Too early in process for comments. Complex has new Chair and redevelopment of group activity is underway. (last quarter of the year).

Subgroup chair commentary

I have started chairing the group from October 2023. This group continues to have strategic oversight of the complex safeguarding operational work that takes place within the borough. Our focus is to strengthen the quality of practice by ensuring all agencies have high standards of training and development opportunities to their workforce.

This groups aims to have a good understanding to the effectiveness of complex safeguarding and its impact on children and young people within the borough. We will work collaboratively with the Safeguarding Practice and Quality Assurance subgroup to undertake multiagency audits to identify areas of good practice, as well as the areas we need to further improve.

Following the changes introduced by the Executive Partners, I will work closely with RBSAB to ensure a smooth transition of young people children to adults' services.

Subgroup Chair signature:

Date:

30th July 2024

RBSAB Membership Activity 2023/24

The following reports aim to provide information how RBSCP Statutory Partners and key RBSCP members, have worked as single agencies to ensure safeguarding is everyone's business and what they have done to ensure a high level of practice and achieve the agreed multi-agency priorities.

Agency: Greater Manchester Police

Completed By: Phil Key. Detective Superintendent.

Date: 15/11/2024

GMP Annual Report to RBSAB

Greater Manchester Police, Public Protection Division has increased the number of Detective Superintendents to establish a force lead for both adults and children. This will ensure policy, governance and approved practice is disseminated accurately and in a timely fashion to all districts, providing a consistent delivery by all district teams.

In respect of multi-victim multi-offender investigations Operation Lytton a non-recent CSE investigation has continued to progress through the criminal justice route. This is a complex investigation which for which there are a number of phases. The first convictions resulted in 5 suspects sentenced to a total of 71.5 years for 22 offences. There are a further 3 trials planned for 2025.

The Independent assurance review of the effectiveness of multiagency responses to child sexual exploitation in Greater Manchester, commissioned by the Mayor of Greater Manchester in 2017, published its third report in January 2024. The fourth, and final work stream of this Assurance Review will consider the current arrangements across Greater Manchester for reporting on the quality of multi-agency practice. This Report is scheduled to be published in 2025. This assurance report will be compiled by the HMIC focusing on how the teams operate today. Indications are that this will also be positive and recognise our work as innovative and not seen anywhere else across the country.

The monthly Rochdale Problem-Solving Meeting has been refreshed, with increased focus on partner agency problem profiles. This has allowed actions and plans to be devised during the meeting, for example an issue with begging was highlighted and a plan was made for disruption. It is also a positive way to highlight the good work continuing with partners across the Borough and to build relationships.

Operation Relentless is our current approach to serial repeat domestic abuse perpetrators. This consists of a cohort of 10 suspects and victims which is selected each month during a multi-agency meeting. This will now transition into the MATAAC process, which will be implemented in November with the introduction of the District Operating Model (DOM). The MATAAC officer within Rochdale will use the DARAT scoring tool to identify the cohort and work alongside the Victim Services Key worker to engage with perpetrators.

The force wide implementation of the District Operating Model (DOM) will be implemented Monday 25th November. The DOM will introduce Domestic Abuse Teams (DAT) on all districts, providing consistency across GMP. The DAT's will consist of 3 teams and will primarily focus on high-risk domestic abuse victims and suspects, providing enhanced specialism and knowledge to investigations and victims as well as providing enhanced support to district officers and departments.

The triage function will also be amalgamated into a new District Safeguarding Team (DST) where more resilience will be provided to ensure that all incidents are triaged within 24 hours across the adult and child teams, which will identify risk sooner and seek to mitigate that risk through a partnership approach.

Project CARA is now live throughout GMP, this is an out of court resolution for first time offenders of standard risk domestic abuse. The program runs alongside a conditional caution and is voluntary for offenders to address their behavior. Information has been provided to all officers regarding the referral process.

Right Care Right Person (RCRP) was implemented on Monday 30th September 2024, the process, demand and impact is being measured and monitored via the force Prevention Hub team. There has been a reduction of 114 fewer daily deployments since the inception of RCRP. As a comparison, the number of reported Missing from Homes for the month of October 2023 was 2800 reports of those 1559 were Children and 1241 Adults, compared to October 2024 which had a total of 1981 reports of those 1254 were children and 727 adults.

The recent HMIC Inspection within Greater Manchester Police, focusing on vulnerability, resulted in the implementation of a revised risk assessment process, with IT changes being implemented within adult safeguarding arena to ensure that all DVDS requests are risk assessed with the delivery of the DVD's to be completed within 28 days. Rochdale have achieved this metric from inception. The risk for vulnerable adults incidents now has a RAG rating, so those most vulnerable can be prioritised in conjunction with partners, to mitigate any harm as soon as practicable.

The HMIC findings are still to be published with the report still under embargo, with publication forecast for December or early 2025. The initial feedback recognised strength in our partnerships and in our leadership.

Rochdale previous 12 months solved rate for rape was 11.3 %, the latest 12 months has seen an increase to 14.4 % the highest solved rate in GMP, demonstrating the importance of joint partnership working, continuing to be victim-centered, context-led and suspect focused.

Agency: NHS ICB GM and Northern Care Alliance, Pennine Care Foundation Trust & Primary Care

Completed By: Alyson Harvey. Adult Safeguarding Designated Professional Quality and Safeguarding Team

Date: 29.08.24

RBSAB Priorities 2023-2024 – Single Agency key headlines.

Transitional Safeguarding. Sub-priorities: Adolescent safeguarding, trauma informed, complex safeguarding.

Training

Transitional safeguarding forms part of the level 3 training packages delivered by health providers in line with **Intercollegiate** requirements, including adolescent safeguarding, trauma informed practice and complex safeguarding.

Training available to PCFT staff includes courses on Trauma Informed Care and Trauma Informed Language (CCE/CSE focus). In 2023-24, there has been increased take up/compliance with all adult safeguarding training delivered by the PCFT safeguarding team. The PCFT safeguarding team reviewed the training matrix of all colleagues during this period to ensure that all staff working with adults were also accessing appropriate levels of child safeguarding training - and that staff working with children were similarly accessing adult safeguarding training.

The NCA, inclusive of Rochdale Care Organisation and the wider community services, have a dedicated Adult Safeguarding Service along with a Safeguarding platform, accessible to all staff members via an internal digital intranet programme, offering advice and support 24 hours per day 7 days per week. NCA Safeguarding policies and procedures are aligned with current legislation and guidance; easily accessible to staff they include subject areas of transitional safeguarding, complex and trauma informed approaches to safeguarding concerns. In addition to the above, the NCA mandate Adult and Children's Safeguarding Level 1, 2, 3 training programmes in line with guidance and legislation. The NCA have achieved the Adult Safeguarding Compliance Threshold for all levels of training across the NCA.

Primary Care services access level 3 training via private providers, they can access the RBSCP website for local information and additional training sessions to meet their statutory requirements. Key messages, emerging issues and additional training opportunities are also communicated weekly through GP comms.

Audit

Audit schedules are discussed for PCFT and NCA at least quarterly during assurance meetings. PCFT audits for 2023-24 included a dip sample audit around non-victim blaming /person centred language which did not identify any areas of concern.

Meeting attendance

Representation from all the above agencies can be evidenced at local complex safeguarding strategic meetings.

Lived Experience

PCFT have undertaken focused work with Lived Experience Representatives around transition. One of the Lived Experience Representatives involved in the work has recorded her story, which includes transition between child and adult services and transition between different services. The recording will be used as a training tool and the Lived Experience Representative will also be supporting PCFT with further work around staff supervision.

Self-neglect. Sub-priorities: ACEs, financial abuse, cost of living.

Training

Self-neglect forms part of the level 3 training packages delivered by health providers in line with **Intercollegiate standards**.

A new PCFT lunch and learn session on financial abuse ranked amongst the top rated and most frequently viewed training sessions by PCFT staff in 2023-24.

Audit

During the period 2023/24, the NCA Adult Safeguarding Service has continued to strengthen existing embedded Adults Safeguarding practices across the organisation, with a focus on the application on the Mental Capacity Act (2005) and thematic's aligned with self-neglect, financial abuse and cost of living. The Adult Safeguarding Service audit the application of the 5 principles outlined in the legal framework of the Mental Capacity Act (2005). Following the successful implementation of this programme of audit and discussion with the audit service, the MCA audit is to be extended to additional wards and departments inclusive of community services to strengthen and establish an understanding of the MCA application from a wider context. The Mental Capacity Act (2005)/Deprivation of Liberty Safeguard continues to be a key component of the Adult Safeguarding Level 3 training, delivered digitally as according to the training schedule.

The NCA routinely monitor safeguarding activity across wards and departments with robust reporting systems and processes in place, accessible to all staff both in and out of hours. Emerging themes are identified and reported through internal governance process, with identified themes extending to the wider partnership via the Rochdale Safeguarding Adults Board Subgroups to the Board.

Domestic Abuse. Sub-priorities: Think Family.

Training

As with the other priorities, domestic abuse and think family forms part of the level 3 training packages delivered to all providers, with many also offering additional training sessions on domestic abuse or specific aspects of domestic abuse, for example, learning from DHRs.

Health providers have supported delivery of the RBSAB Violence Against Women and Girls Training through provision of trainers/facilitators and have offered staff to co facilitate the Domestic Abuse Training as part of their commitment to the partnership offer.

Recruitment

Domestic Abuse was identified as a specific priority for PCFT in 2023/24 and the Trust recruited 5 new MARAC lead practitioners to ensure appropriate MARAC representation across the Trust footprint. This recruitment addressed inconsistencies in attendance, including inconsistencies in attendance at the Rochdale MARAC, which had been previously identified as a risk. The safeguarding team facilitate a domestic abuse steering group with MARAC leads to provide consistency across the Trust footprint, develop training and policy and to drive the domestic abuse agenda within PCFT.

A new Trust domestic abuse policy, the first stand-alone policy for patients and their carers, is now available and a new PCFT sexual safety policy has been completed with publication planned for July 2024.

Tackling Domestic Abuse and Violence Against Women and Girls is also high on the NCA Safeguarding Agenda, as such, the NCA continue to contribute to Rochdale Domestic Abuse Partnership and collaborative working from both a strategic perspective and operational level. From a single agency perspective, and as aligned with legislative framework Domestic Abuse Act (2021), NCA Policies and Procedures for both patients/service users and staff experiencing domestic abuse are available and accessible on the NCA Intranet.

Recognition and Response to Domestic Abuse is included in Mandatory Safeguarding Children and Safeguarding Adults training at all levels 1 -3. Targeted bespoke training is provided by the Specialist Nurses for Domestic Abuse

and the wider NCA Safeguarding team to Emergency Departments, Maternity services and Community services. Staff in these areas are trained to undertake Domestic Abuse, Stalking and Honour Based Violence (DASH) assessments with consent with patients and staff who may be victims of domestic abuse.

Based on learning from Joint Adult Safeguarding Reviews and Children Safeguarding Practice Reviews involving domestic abuse, the Think Family approach has been strengthened across the whole Trust. To further strengthen the NCA Domestic Abuse Agenda, practitioners are in regular attendance at scheduled MARAC meetings across the footprint.

The NCA Safeguarding service have contributed to the GM Gender Based Violence Strategy advocated the requirement for Health Based Independent Domestic Violence Advocates (IDVAs) and Sexual Violence Advocates (ISVA's) to support patients and staff in each of our Care Organisations.

In partnership with Standing Together and Safenet the NCA were awarded Home Office funding for a Domestic Abuse Co-ordinator (DAC) for 12 months to develop an NCA Domestic Abuse Strategy and to source sustainable funding for Health based IDVA's and ISVAs for the future. The post holder commenced in April 2024.

Health IDVA Joint Pilot Project

In partnership with Victim Support, NCA and PCFT delivered a six-month, health based IDVA pilot project. IDVA time was shared between NCA's Urgent Care Centre at Rochdale Infirmary and PCFT's Moorside Ward at Birch Hill Hospital. Learning from the project will inform future planning.

Audit

NHS GM ICB have a GM-wide audit schedule. There is also a locality audit schedule within HMR. An audit of the primary care MARAC information sharing pathway, delivered by Specialist Nurses based within the NHS GM (HMR) Quality and Safeguarding team, was undertaken in January 2024. Work on recommendations from the report is ongoing. With changes to the NHS GM ICB structure, this work includes establishing where the Domestic Abuse practitioner resource will be best placed to ensure best outcomes for Rochdale residents.



MARAC Audit Jan
2024 FINAL.docx

Single agency Inspection findings & agency response 2023-2024

NHS GM

The assessment of Integrated Care Systems (ICSs) has been temporarily delayed. The Health and Care Act 2022 grants the Care Quality Commission (CQC) new responsibilities to evaluate whether ICSs are meeting local population needs. However, discussions with the Department of Health and Social Care (DHSC) led to a short postponement, announced 4th April 2024, to refine the assessment approach.

PCFT

CQC inspection in November 2023 rated PCFT Cambeck Close short break service in Bury as 'good' in all areas. Learning from the inspection has been shared across PCFT, including good practice in the application of MCA and practical approaches to person centred MCA assessment.

NCA

As a health provider the NCA routinely respond to Care Quality Commission Inspections and regulated activity. The NCA ensure the implementation of robust strategic and operational strategy reflects the CQC Key Lines of Enquiry (KLOE).

The NCA routinely undertake audited Nursing Assessment Accreditation System (NAAS) reviews, inclusive of Community, Theatres and Maternity Services (CAAS, TAAS, MAAS). The NCA instruct a dedicated team of senior nursing staff to undertake assessments across health services, wards and departments with dedicated Safeguarding section included within the assessment. The findings from assessments are internally reported with action plans generated to ensure all lines of enquiry are achieved.

In addition to the above, providers of NHS Health Services, are required to meet the NHS/Greater Manchester, Safeguarding Children, Young People and Adults at Risk Contractual Standards. The standards are monitored by NHS Greater Manchester Integrated Board (ICB).

Other safeguarding key headlines and achievements 2023-2024

PCFT

- The PCFT safeguarding team have made significant improvements to the delivery of safeguarding supervision in the Trust, namely extending the number of teams who receive supervision and offering adult safeguarding supervision drop-in sessions. The focus for 2024-25 will be on ensuring that the expanded offer is fully utilised and effective. The safeguarding team will be working to promote high levels of engagement across PCFT, ensuring that every team benefits from high quality safeguarding supervision.
- The executive leaders in the Trust received Executive Leadership in Safeguarding training on 21st November 2023 and this received positive feedback and a renewed focus on human rights in safeguarding.
- The safeguarding team have established bespoke safeguarding training for each cohort of junior doctors quarterly.
- Professional Curiosity Training designed in collaboration with Oldham Safeguarding Board was delivered to 202 multi-agency colleagues.
- Safeguarding supervision training for our Child and Adolescent Mental Health colleagues as part of a safeguarding supervision pilot (see supervision section.)
- Delivered a successful Adults Safeguarding Week.

NCA

During the period 2023/24 the Adult Safeguarding team has continued to strengthen the existing embedded Adults Safeguarding practices across the organisation, achieving full compliance threshold for Adult Safeguarding Level 3 programme of training, as outlined in the GM Contractual Standards Requirements.

In addition to the above the development of a new Standard Operating Procedure to triangulate internal, Safeguarding, governance and inquest reporting arrangements with regards to learning from SAR's has strengthened connectivity offering wider contextual learning across the NCA.

The NCA Safeguarding Service have relaunched the Safeguarding champions meeting and introduced a NCA wide Safeguarding Newsletter, ensuring Adult Safeguarding remains at the forefront in everyday practice for all practitioners.

NHS GM Assurance

Assurance processes have continued for the year 23-24 with NHS GM holding regular meetings with all health providers to ensure statutory duties are fulfilled. For larger providers, this means quarterly meetings to review any action plans and for GPs and smaller providers, these have been followed up as necessary with action plans when required. The process is due to change for Primary Care for 24-25 so will need to be reported differently for next year however there are no escalations for this reporting period.

Agency: Adult Care

Completed By: George Mark-Bell – Principal Social Worker / Strategic Safeguarding Lead

Date: 22.07.24

RBSAB Priorities 2023-2024 – Single Agency key headlines.

Transitional Safeguarding. Sub-priorities: Adolescent safeguarding, trauma informed, complex safeguarding.

- Adult Care has developed and implemented a new Preparing for Adulthood Transitions team improving pathways and consistency of response to adolescent and complex safeguarding whilst enhancing existing relationships with children's services colleagues.
- As part of this service, Adult Care's PFA lead works closely with their Children's service counterparts including acting as the service's representative at the Complex Safeguarding Sub-group facilitated through the RCSPB.
- Trauma Informed training remains available for all practitioners across adult care.
- Adult Care have continued their commitment to support with the delivery of the Violence against Women and Girls and interfamilial sexual abuse training delivered across the system on behalf of the board.
- Adult Care's Strategic Safeguarding Lead chairs the local authorities' Channel Panel which aims to facilitate holistic support for both adult and children of the borough deemed to be at risk of radicalisation.
- Adult Care's commissioning team have continued to explore enhancing accommodation based support options to support with building independence and resilience as individuals transition into adult hood and beyond. These have included an apartment based pilot scheme with on-site support for 18 – 25 year olds, and a mental health based supported living setting with focus on recovery and enhancing well-being.

Self-neglect. Sub-priorities: ACEs, financial abuse, cost of living.

- Adult care continue to commit staff to the development and delivery of the board's self-neglect training to support with learning across the system.
- Adult care launched its new Prevention and Front Door service intended to facilitate a more consistent and effective initial safeguarding response to all new referrals received by the service. A focus on early intervention, strengths based approaches and partnership working are a priority for the service along with an emphasis on preventative work and holistic risk assessment in order to prevent escalation. The team consists of social workers, support planners, prevention workers and multiple disadvantage practitioners with a view to supporting all residents of the borough to address concerns around self-neglect and financial abuse which remain a high proportion of abuse types within safeguarding enquiries undertaken.
- The services principal social worker and safeguarding strategic lead chairs the Multi-Risk Management (MRM) executive group. This is to provide oversight of high risk / complex self-neglect cases in partnership with key stakeholders.
- Adult Care continues to offer formal financial support arrangements including appointeeship for both individuals who lack capacity to manage their finances independently, and for those with capacity who have experienced or remain at risk of financial abuse. 73 new residents have accessed this service in 22/23.

Domestic Abuse. Sub-priorities: Think Family.

- Adult Care continues to undertake statutory safeguarding enquiries in relation to domestic abuse with the adoption of multi-agency approaches and making safeguarding personal to the individual remaining key priorities.
- At both a practitioner and strategic level, the service remains committed to working in collaboration with the individual and partners to achieve best outcomes for our residents. This takes the form of multi-agency strategy meetings for individual case work, and senior leadership attendance at cross system strategic partnerships including the Rochdale Domestic Abuse Partnership and Rochdale Community Safety Partnership Boards.
- Learning from local and national analysis into domestic abuse and domestic homicide reviews has been built into adult care's learning and development programme with all Safeguarding Training delivered incorporating domestic abuse case scenarios alongside key learning themes to ensure best practice in practitioner response.
- Adult Care continues to endeavour to adopt a strengths based approach to all Safeguarding and wider care management interventions including domestic abuse. Exploration of an individual's informal support network including, friends, family and community based resources are incorporated into all safeguarding and care management, assessment, support and protection planning processes in order to take a holistic approach to supporting individuals to live free from abuse and neglect and to manage overall well-being.

Single agency inspection findings & agency response 2023-2024

- Rochdale Council underwent a Corporate Peer review which included a deep dive into Adult Social Care and health which concluded in Dec 23 with adult care receiving very positive feedback.
- Leadership, integrated health and care work at a neighbourhood level, the increased focus on co-production and our committed, dedicated, passionate and enthusiastic staff teams were all noted as strengths of the service.
- Work continues in preparation for a future CQC adult care inspection where Ensuring Safety will be a key theme. Previous LGA reviews focusing on CQC readiness highlighted Safeguarding processes and practice as a strength of the service and that there is a clear commitment to making safeguarding personal. Work continues to strengthen our position further to ensure our residents receive the best possible service in response to safeguarding concerns being raised.

Other safeguarding key headlines and achievements 2023-2024

- Rochdale Adult's Care's managing allegations process continues to support providers regarding allegations made against individuals in a position of trust and we are working closely with GM colleagues who are looking to enhance their own processes based around the successful model adopted in Rochdale.
- Our Training, Assurance and Safeguarding (TAS) Team continues to focus on enhancing safeguarding and general practice through quality assurance and training offers, with training materials, guidance and resources regularly updated to reflect outcomes from quality assurance mechanisms and learning from significant events. Regular audits remain in place to assure practice alongside a number of learning forums and peer sessions to ensure the continuous professional development of all our staff members.
- The service remains committed to enhancing both internal staff members safeguarding knowledge and practice and to supporting wider system learning and practice across health and social care partner agencies. Adult care staff deliver a range of training sessions on behalf of the board, there is an enhanced focus on the training needs of our service providers and how the service can assist with staff development, and informal

briefings / support sessions have been delivered to partners in addition to formal training, including on topics such as Mental Capacity and Dols, risk identification and self-neglect and hoarding toolkits.

- The number of safeguarding concerns responded to has continued to increase year on year with approaching 3000 concerns recorded with evidence of safeguarding decision making applied. Whilst there has been a reduction in the total number of enquiries initiated with rationale for this under further exploration, 94% of enquiries undertaken in the year 23/24 had risks reduced or removed and 98% had the individuals' expressed outcomes as either fully or partially achieved.

RBSAB Priorities 2023-2024 – Single Agency key headlines.
Transitional Safeguarding. Sub-priorities: Adolescent safeguarding, trauma informed, complex safeguarding.
RBH deliver ACE's and Trauma Informed training to employees. RBH work in partnership with children's services and other agencies to ensure any signs of harm and abuse are recognised, reported and responded effectively to help safeguard children.
Self-neglect. Sub-priorities: ACEs, financial abuse, cost of living.
RBH employees are trained to recognise and report signs of child neglect and to use the children neglect screening toolkit. RBH have a Money Matters and Tenancy Sustainment teams to support customers struggling to manage due to the cost of living. RBH employees are trained to recognise signs of financial abuse, including illegal money lending and how to report this and ensure the customers receive appropriate support. RBH have a dedicated cost of living webpage Cost of Living Support RBH where customers can use our free benefit calculator to check that they are receiving everything they are entitled to. There is other useful information around food and keeping warm support. Following learning from SAR for Adult K, all RBH customers who are off-gas supply due to insufficient meter credit are referred by our gas engineers into our Money Matters service for 'Energy Reconnection Support.' In 2023/2024 RBH supported 260 households who had their gas supply capped to access £76, 440 of funding to get reconnected and stay warm. In 2023/2024 our Money Matters team supported customers with over £2.1 million of total financial gains.
Domestic Abuse. Sub-priorities: Think Family.
RBH have a dedicated Domestic Abuse Specialist. RBH work with MARAC and in partnership with Victim Support, WHAG, GMP, Adult Social Care and Children's Social Care, Family Hubs and schools to keep victims to domestic abuse, including children safe. RBH refer into the Safer Homes Scheme to support customers to remain living in their home. RBH use a victim led, trauma-informed approach to supporting victims of domestic abuse. Think Family is used within all our safeguarding cases. Think Family has been placed into both our Adult Safeguarding & Children's Safeguarding policy and procedures. Think Family trained has been embedded into RBH corporate safeguarding training that all employees undertake on an annual basis.
Other safeguarding key headlines and achievements 2023-2024
RBH commitment to Safeguarding continues to strengthen. We have improved our recognition and response to safeguarding concerns, understanding vulnerability triggers, staying professionally curious and making safeguarding personal. Our new safeguarding reporting system is called 'If in Doubt, Shout it Out.' The new system provides an accessible way for all colleagues to refer concerns and ensures that all low, medium and high-risk concerns that are reported are assessed and triaged to ensure appropriate, safe and timely action is taken to prevent or stop harm and abuse from occurring. The new system also delivers improvements to ensuring that we match customer needs to the right support service, at the right time. This delivers a 'Right Place, Right Time' preventative approach and ensures better use of our services and wider resources. New Safeguarding Policies, procedures and training have been introduced and rolled out to colleagues. RBH work closely in partnership with multi-agencies to ensure that safeguarding issues are recognised, reported, responded to and reviewed regularly.

RBSAB Priorities 2023-2024 – Single Agency key headlines.

Transitional Safeguarding. Sub-priorities: Adolescent safeguarding, trauma informed, complex safeguarding.

We are pleased to have retained our existing DSL who now benefits from several years' experience in role. We have robust auditable systems in place which have allowed us to receive positive feedback with respect to how we manage safeguarding within our organisation from our staff teams and members of our Board of Trustees. We have further enhanced our reputation with RBSB partnership with a recent raising of a wider safeguarding concern potentially affecting HMR boroughs.

Our staff have had trauma informed practice training as a team some time ago. DSL has had further training from Pennine NHS in addition to attending several level 3 safeguarding courses. We intend further members of our management team to also achieve level 3 status. We have also appointed a trauma informed practice lead within our organisation. A member of our advocacy team is to attend the National Safeguarding Childrens conference in Manchester and disseminate learning within the organisation.

Our DSL has recently completed a Level 2 Autism Awareness course and will be undertaking a further Level 2 Trauma informed practice course before the end of 2024.

As regards development staff are encouraged to avail themselves to as much training as possible in all areas of safeguarding and are afforded time to do this as part of agreement within the organisation. All staff especially in our new services – Living Well and Home from Hospital have individual inductions with respect to safeguarding and incident reporting.

Self-neglect. Sub-priorities: ACEs, financial abuse, cost of living.

As part of our trauma informed practice training ACE's were a significant aspect and prompted much discussion and involvement within the respective teams. It is noted that the term is becoming more widely used within the inpatient services. It is also noted that although some progress within in-patient settings occurred this has not become embedded within practice. Hence the DSL hopes acquiring further knowledge will enable a greater focus upon trauma informed practice both within the NHS settings and within Rochdale & District Mind.

Our listening lounge service have noted an increase in cost of living crisis concerns and have clear pathways of how to support and refer service users to. We have noticed an increase with respect to concerns regarding potential financial abuse and have liaised with appropriate agencies to help redress these.

Domestic Abuse. Sub-priorities: Think Family.

We now take referrals for victims of DA as part of a new contract – offering counselling support and enhanced support/referrals via DSL if this is required. Our BACP accredited counsellors also provide support to the volunteer counsellors and the wider organisation regarding DA.

The role of DSL has led me to contact raise concerns with respect to DA and liaise with an IDVA. We ensure that staff are trained and conversant with raising DA concerns where children are involved and are aware to always refer and concern no matter how seemingly insignificant to their line manager and DSL.

In addition, the new teams of Living Well and Home from Hospital are fully conversant with the issue of Domestic Abuse and will seek support from DSL and Safeguarding team we have in place.

Single agency Inspection findings & agency response 2023-2024

Over the course of the last 24 months there has been 3 independent audits upon all services that RDM provides – these have been carried out by BSI, QPM (quality performance mark – advocacy) and MQM (Mind Quality Mark). All these required thorough audits of safeguarding training, recording and systems related to incident/safeguarding issues.

The MQM suggested we have 2 distinct policies splitting Safeguarding Adults and Children – after much debate we were able to agree a single policy aligned with our partners RBSB.

Our recording system was highlighted as being an excellent system which was simple to use and ensured robust recording, follow up and review to identify trends which are fed back within our wider staff teams. Currently we are aware of a year-on-year doubling in the volume of incident reports completed by our staff.

We are involved with the implementation of PSIRF (Patient Safety Incident Response Framework) due to many of our contracts being funded by the NHS. This will afford another layer of protection to our service users and enable us to further enhance and tighten up our systems/protocols and policies.

Other safeguarding key headlines and achievements 2023-2024

We feel we are in much stronger position this year having had our current DSL in role for 3 years. Hence RDM took the decision to utilise existing experience within the team and train up F Manning as DSL with additional hours being allocated to achieve this. This has been done and now our whole Safeguarding systems and policies have been overhauled. We have now included a specific safeguarding induction with DSL for all new starters – this covers the basics and also how our systems work to ensure concerns are raised.

We have a dedicated office manager who monitors all new starters and mandatory training which includes SFA/SFC levels 1 and 2. Staff are further encouraged to attend course run by RBSB and are afforded time by their line managers to do so.

A monthly safeguarding highlights reported is prepared and shared at OMT (Operational Management Team meetings) and with BOT (Board of Trustees) this report highlights trends and areas where additional support may be needed.

The main challenges we have faced relate to the expansion of our staff team as a whole and ensuring our systems are fully explained and picked up from the outset – the numbers have essentially doubled over the course of the last 12 months. We have new teams which are more community based and this has afforded us the opportunity to expand and further improve our systems.

Safeguarding Adult Reviews (SARs)

The purpose of a Safeguarding Adult Review is not to reinvestigate or apportion blame but to establish whether lessons can be learned from the circumstances of a case that may improve practice or the way in which agencies and professionals work together to safeguard vulnerable adults. The focus of Safeguarding Adult Reviews, in line with both multi-agency policy and national guidance, is to: Learn from past experience and the specific event examined; improve future practice and outcomes by acting on learning identified by the review; Improve multi-agency working and compliance with any other multiagency or single agency procedures.

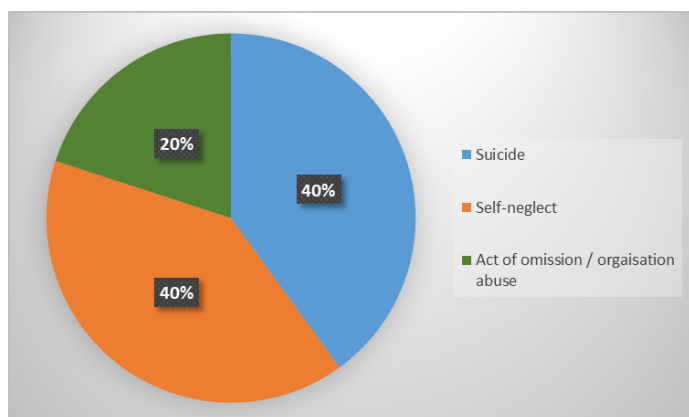
During 2023-24 there were 5 referrals leading to 5 screening panels. 1 SAR was commissioned.

Although fewer referrals were received than in 2022-23, the number of screenings remained consistent and full commissioned reviews decreased to 1.

Consistent themes, inclusive of self-neglect were prevalent in the 2023/24 screenings / SARs commissioned, a thematic review was undertaken of 8 recent SARs and 8 recent screenings. The findings led to developing Team around the Adult principles. These principles aim to ensure all practice put the adult at the centre of decision making and ensure a golden thread of practice requirements is present throughout all SAB agreed documents.

Nationally, LGA/PCH are undertaking a 2nd analysis of SARs (2019-23) – improvement priorities (national, regional and local) plus key questions will be shared for SABs to action.

Themes from 2023-24 RBSAB safeguarding referrals were:



The most common learning recommendations were SAB Governance and interagency collaboration. Rochdale benchmarks to National findings.

Protected characteristics of SAR Referrals in 2023/24:

The ratio of male: female referrals was 2:1. The age range was 28 to 85 years old. Within these data observations there was one common finding that 2 males, at the centre of age range (57 – 67) had a common theme of suicide. All partners have regularly promoted information that aims to prevent suicide and highlight the support available.

In 2023/24, all referrals were made were for white British adults. This is in contrast to the previous year where non-white British adults formed the basis of most SARs undertaken. The Board will consider these findings whilst continuing to develop cultural competence learning & development tools.

Finally, Adult Social Care was the most common partner submitting SAR referrals at 60%. Other referrals were made by CHC and GMP.

The purpose of the SAR process, from referral to commissioned independent report is to gain learning that ensures multi-agency partners can work better together and minimise the risk of a similar safeguarding event happening again.

The RBSAB SAR Group aims to enable and support the Rochdale Borough Safeguarding Adult Board to undertake statutory reviews. The group provides a mechanism for the Safeguarding Adult Board to ensure that learning from reviews is embedded into practice. Its main aims are to oversee the referrals to the SAB and ensure that the criteria laid out in the Care Act 2014 are followed, i.e. scrutinise and monitor the quality of Safeguarding Adult Reviews. This includes the report as well as monitoring and evaluating the quality, progress and effectiveness of multi-agency action plans in response to Safeguarding Adult Review.

The following page summarises, by specific case, the activities achieved in 2023/24 by members of RBSAB SAR subgroup:

Adult H	
Independent Report author: Allison Sandiford	Published: Yes (annex)
Learning Questions (recommendations):	
1. How can partner agencies assure Rochdale Borough Safeguarding Adults Board that work is being undertaken to remind and encourage professionals to practice an open-minded awareness of the differences that cultural background can produce?	
2. How can Rochdale Borough Safeguarding Adults Board support professionals to understand immigration and recourse to public funds and ensure that they know how to contact the Home Office when required?	
3. How can partner agencies assure Rochdale Borough Safeguarding Adults Board that arrangements are in place for ensuring that the care and support needs, and health needs, of vulnerable migrants are met?	
4. How can partner agencies assure Rochdale Borough Safeguarding Adults Board that staff know who to contact when concerned for, or in need of advice regarding a person they are working to support, who is living with HIV?	
5. How can partner agencies assure Rochdale Borough Safeguarding Adults Board that staff understand how and when to assess an individual's capacity and are confident to challenge decisions and seek advice.	
6. How can healthcare partners assure Rochdale Borough Safeguarding Adults Board that health practitioners are being reminded to thoroughly assess individuals, presenting with symptoms suggestive of psychiatric conditions, to ensure organic causes are excluded.	
7. How can Rochdale Borough Adults Safeguarding Board be assured that health and social care professionals confidently understand when to refer for an Independent Mental Health Advocate, Independent Mental Capacity Advocate and/or an Independent Advocate.	
8. How can Rochdale Borough Adults Safeguarding Board work with partner agencies to change the use of language labels such as 'does not engage' in line with a person-centred, strengths-based approach?	
Actions achieved:	
1. Multi-agency Cultural Humility and Working Across Cultures Train the Trainer sessions to be commissioned to enable training across all agencies	
2. Alongside agencies supporting practitioners with information, links, etc; the National SAB Chair is liaising with the Home Office to identify contact for both agencies and SABs.	
3. This links in with points 1 and 2 above and all points will be included in agencies' self-assessment (Standard 7) and/or Section 11 during 2024. Improved communication between services/agencies as well as awareness raising training being provided and take-up monitored	
4. Local assurance around Towards Zero: the HIV Action Plan for England - 2022 to 2025 - GOV.UK (www.gov.uk) will be sought from Public Health + single agency training/awareness raising	
5. Also points 6 & 7 - In addition to single agency training, a local tri-borough Mental Capacity Act (MCA) event is planned for October 2024	
8. See point 3 above	
What this means	
With the relaunch of RBSAB during 2024, the remit of each sub group, including membership, Terms of Reference etc is being reviewed. The SAR sub group is responsible for ensuring all Learning Outcome documents are reviewed on a regular basis. Any issues will be escalated.	
1. This training will promote a consistent cultural awareness message across the Borough.	
2. Once established this point of contact within the Home Office will provide expert support across the Borough.	
3. The self-assessment/Section 11 process highlights areas of development for all agencies and guides safeguarding leads to source support/training, etc	
4. The HIV Action Plan for England aims to reduce HIV transmission, AIDS- and HIV-related deaths as well as reducing HIV-related stigma. To achieve these aims, a combination prevention approach will be implemented focussing on prevent, test, treat and retain.	
5. 6 & 7 – The MCA training will include the use of advocacy as well as highlighting the issue of organic causes of lack of capacity	

Adult I	
Independent Report author: Michelle Grant	Published: Yes (annex)
Learning Questions (recommendations):	
1. The RBSAB works with its partner agencies to agree multi-disciplinary team meeting guidance that provides clear indicators for when an MDT meeting should be considered and the process for such meetings to happen. The guidance must be clear that an MDT meeting is best practice in response to a person's increasing vulnerability and/or increasing risk to their health and wellbeing when the safeguarding threshold has not been met.	
2. RBSAB seek assurance that all agencies ensure that their adult safeguarding training incorporates the Multiagency Risk Management (MRM) process and how this should be instigated when someone in safeguarding procedures is not engaging with the safeguarding process. The MRM should be seen as a trigger for escalation across agencies when risk is increasing.	
3. RBSAB seek assurance that all agencies use the correct terminology when sharing information. If the communication is purely for the purpose of sharing information to allow additional support to be considered this should be clear. If the information they are sharing meets the safeguarding threshold this must be stated as such.	
4. The RBSAB considers the request of the practitioners at the Learning Event that further support is provided to practitioners to understand executive functioning within the Mental Capacity Act.	
5. The RBSAB should request a review of all resources available to practitioners around support for those in the community who express a wish to seek help to reduce their feelings of loneliness.	
Actions achieved:	
1. 2 & 3 - New MDT protocol, which includes MRM process, created, shared and uploaded to website. Awareness/effectiveness will be measured through self-assessment/Section 11 process	
3. Information and guidance on how to submit a safeguarding enquiry/concern is published on the RBSAB website.	
4. Along with additional training being made available via the RBSAB website, as advised in Adult H above, an MCA event is planned for October and will include executive functioning.	
5. Multi-agency Loneliness train the trainer training is being commissioned.	
What this means	
In addition to the above actions achieved, the Cultural Humility and Working Across Cultures Train the Trainer will enable further improvements in consistent practice across the Borough.	
1. 2 & 3 Access to the revised documentation and training should ensure practitioners' awareness and use of MDT/MRM protocols as well as how to raise safeguarding concerns/enquiries appropriately	
5. The trainer has previously undertaken loneliness training with third sector organisations, Elected Members, etc which was well-received.	

Adult K	
Independent Report author: Allison Sandiford	Published: Yes (annex)
Learning Questions (recommendations):	
1. How can Rochdale Borough Safeguarding Adult Board ensure that their subgroup considers the action plan produced in response to Adult H, against the learning within this report?	
2. How can partner agencies assure both Rochdale Borough Safeguarding Adults Board and Safeguarding Children's Partnership that professionals from all agencies are informed of a 'Think Family' approach and support one another to include it within practice?	
3. How can partner agencies assure both Rochdale Borough Safeguarding Adults Board and Rochdale Borough Safeguarding Children Partnership the extent of actions produced in Strategy Meetings which are being missed, using a multi-agency system audit process?	
4. How can Rochdale Borough Safeguarding Adult Board (with the support of the Rochdale Borough Safeguarding Children Partnership) produce a guidance document for professionals working with the parents of children becoming cared for? The guidance should: <ul style="list-style-type: none"> develop/explore what support/advocacy services are available, explain how a parent can be connected to support, and support professionals to understand consent issues which can arise when referring a parent. 	
5. How can mental health agencies/professionals work with Rochdale Borough Safeguarding Adults Board to understand and improve mental health pathway training and be assured that training includes visual documentation for professional reference at a later date when required?	
Actions achieved:	
1. This has been highlighted at each meeting and Adult H's action plan shared with panel members	
2. Think Family/Whole Family approach is embedded in agencies' practice. All training has pre/post assessment of knowledge. Multi-agency Family Safeguarding Model being implemented in the Borough.	

3. Multi-system audit to be arranged – outstanding action
4. Although Adult Care has a guidance document, this joint SCP/SAB task & finish group needs to be convened to ensure consistent approach across services – outstanding action
5. A mental health pathway has been created and publicised widely as well as being uploaded to the RBSB website.
What this means
In addition to the above actions achieved, the Cultural Humility and Working Across Cultures and Loneliness Train the Trainer training will enable further improvements in consistent practice across the Borough.
1. Panel members are aware of Adult H and ensure the actions from his Learning Outcomes are incorporated
2. Practitioners from multiple agencies now sit close together and can share information easily to support Think Family
5. Information and guidance on the mental health pathway is easily accessible to all practitioners

Although published prior to April 2023, ongoing actions were reported to SAR sub group on the following SARs during 2023-24

Adult E	
Independent Report author: Michelle Grant	Published: Yes (annex)
Learning recommendations:	
A. RBSAB received evidence that Northern Care Alliance has amended the audit template to capture if there has been a 'safeguarding referral' made by NWAS at the point care has been handed over to hospital staff or by ED staff on handover of care to a ward	
Actions achieved:	
A. When a safeguarding concern is raised by NWAS, a referral is also submitted by NCA.	
What this means	
A. This ensures that safeguarding concerns are shared with ASC and NCA has an active alert on their records which will follow the patient.	



[Rochdale Safeguarding Partnership Board](#)



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**Rochdale Borough Safeguarding Children Partnership
Rochdale Borough Safeguarding Adults Board**



@LSCP_B_Rochdale

Worried about a child or young person?

Please call **0300 303 0440** to speak to someone in Rochdale's Children's Social Care about your concerns.

If you feel a child or young person is in immediate danger please contact the police on 999

Alternatively you can contact the **NSPCC 24/7** on **0808 800 5000**

Worried about an adult?

Please call **0300 303 8886** to speak to someone in Rochdale's Adult Social Care about your concerns or email adult.care@rochdale.gov.uk

If you feel an adult is in immediate danger please contact the police on 999