Introduction

The RBSCP local addendum should be read alongside the Greater Manchester Tri-X procedures. The local addendum provides an escalation framework for professionals working with children and families in the borough. The Policy outlines a 4 stage process, underpinned by 6 practice principles.



ROCHDALE BOROUGH

SAFEGUARDING CHILDREN PARTNERSHIP

Local Escalation Policy RBSCP Addendum



Six Principles in Practice

- 1. Challenge is positive, and should focus on outcomes
- 2. Safety and wellbeing of the child is paramount
- 3. It is the individual professional's responsibility to progress challenge
- 4. Challenge should be restorative and relationship based
- 5. Escalation should be resolved in a timely manner
- 6. Escalation must be evidence based, and recorded on the child's file to show how it improved outcomes

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Useful documents & links

RBSCP Escalation Policy addendum



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Escalation Process

Timescales should be agreed at each stage, ensuring that outcomes for the child or young person are considered and drive the process. Each stage should not exceed 10 working days.

Clear records must be kept by all involved at each stage.

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Stage 4

If the disagreement cannot be resolved between the agency management in an appropriate timescale, the matter will be formally referred to RBSCP. 5

Stage 3

At Stage 3 the **RBSCP Resolution Notice** should be used to escalate disagreements / concerns to the next level of management in the organisation.

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Stage 1

Practitioner to Practitioner challenge. This should be done verbally to promote communication and conversation about the concerns and issues.

Stage 2

Line Manager to Line Manager. This stage should involve relevant Line Manager making contact with their equivalent in the other agency.